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AUG 12 2009 PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 10/757,917  
Filing Date: January 14, 2004  
Applicant: Daniel D. Snow  
Group Art Unit: 2163  
Examiner: Hung T. Vy  
Title: METHOD AND ARRANGEMENT FOR AUTOMATED  
PROVISION OF SERVICE HINTS  
Attorney Docket: 706807US1

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Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**AMENDMENT AFTER FINAL**

In response to the Final Office Action mailed June 26, 2009, please amend the application as follows and consider the remarks set forth below.

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.